

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Wentworth House B & B**

### **Introduction**

Wentworth House B & B is situated in the heart of Great Malvern, a 10 minute walk to the main shopping area, with its famous theatre complex, leisure pool, restaurants and access onto the Malvern Hills. Great Malvern is on the side of the Malvern Hills, so roads are generally on an incline. We offer two bedrooms, both of which are on the first floor (accessed by the main staircase, with handrail). All bedrooms have en suite shower facilities. Breakfast is served in the Breakfast Room on the ground floor, using locally sourced ingredients where possible. We are happy to cater for any special diets or requirements, subject to reasonable notice. We look forward to welcoming you. If you have any queries or require any assistance, please phone **44 (0)1684 577893** or email **info@bandbmalvern.com**.

### **Pre-Arrival**

- Great Malvern railway station is 0.5 miles away, with taxis available directly outside the station.
- The nearest bus stop is in Graham Road, approximately 200m from Wentworth House.
- Roads and footpaths around the property are generally tarmac or paved.
- The latest information about local services is available from Great Malvern Tourist Information Centre in Church Street, telephone number 44 (0)1684 892289.

### **Car Parking and Arrival**

- Car parking is available on a "first come, first served" basis on the main driveway of Wentworth House, which is gravel surfaced. Unrestricted parking on Victoria Road is also available. Access from the parking area or the front gate is via gravelled and paved pathways, approximately 15m (17 yds) to the front entrance of the house. These areas are lit at night by PIR operated lights.
- There are 2 steps up into the porch (each 14cm (5.5") high), and 1 step (13cm (5") high) from the porch through the 90cm/35.5" wide front door.
- Assistance with luggage can be given.

### **Welcome Area**

- Guests are welcomed in the Hall, which is level throughout, with wood parquet flooring and a rug.
- The Hall and first floor landing areas are lit at night with a standard lamp and table lamp.
- Guests are shown the Breakfast Room where breakfast is served, which is directly off the Hall, and then shown their bedroom.

## **Bedrooms**

- The Priory Room and Elgar Room are our two first floor bedrooms. These are accessed via the main staircase from the Hall. The staircase is carpeted and has 11 steps to a half landing, a further 3 steps to a second half landing and 6 steps to the first floor landing. Steps are 17cm (6.75") high. Both bedrooms are directly accessed from this landing. • Both rooms have king size double beds, bedside tables with table lamps, wardrobe, chest of drawers and chairs. Furniture is not moveable.
- Both bedrooms have fitted carpeting and a rug.
- The Elgar Room features a four poster bed. The height of the bed from the top of the mattress to the floor is 70cm (27.5").
- The Priory Room has a brass bed. The height of the bed from the top of the mattress to the floor is 60cm (24")
- All bedrooms have digital Freeview flat screen televisions and hospitality trays.
- All bedding is non-feather.

## **Bathrooms, Shower-rooms & Toilets**

- All bedrooms have en suite shower rooms, which have a wc suite, washbasin and shower cubicle. Floors and walls are ceramic tiled. There is a heated towel rail, shaver light and mirror in each en suite room.
- Door openings to the shower rooms are 63cm (25") wide.
- There is a step of approximately 7cm (3") into the shower tray in each en suite.

## **Public Areas - Halls, Stairs, Landings, Corridors**

- All public areas have fitted carpeting or parquet wood flooring and are well lit.

## **Breakfast Room**

- The Breakfast Room is situated on the ground floor, with level entry from the Hall. The door opening is 85cm (33") wide. The room is lit by natural lighting and a ceiling light and table lamps if necessary.
- There is one large table, which seats up to 6 people. Breakfast is served by your hosts, but you can help yourself to cereals, juices, etc from the side table in the Dining Room.
- We are able to cater for varying dietary requirements. Please advise us when booking.

## **Garden**

- Guests are welcome to use the front garden in good weather. Garden furniture is available on the lawn.

### **Additional Information**

- For safety and insurance reasons, we are unable to accommodate children under the ages of 12.
- Fire evacuation information and general information is displayed on a laminated sheet by the hospitality tray in your bedroom.
- For safety reasons, first floor bedroom windows are fitted with key-operated restrictors, with the key (for emergency use only) located on a hook in the window area.
- We are a Non-Smoking premises throughout.
- Free Wi-fi internet access is available throughout the house, though the service is not guaranteed. Details of the network and passcode are included on the laminated information sheet in your bedroom.
- Mobile phone reception is generally good.
- Please note that we have a cat.